MIAMI-DADE COUNTY

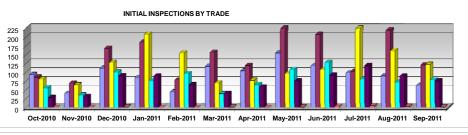
BUILDING AND NEIGHBORHOOD COMPLIANCE DEPARTMENT

Business Plan COMPLAINTS RECEIVED FOR BUILDING CODE VIOLATIONS FY 2010-2011

From October 2010 to September 2011

	Oct-2010	Nov-2010	Dec-2010	Jan-2011	Feb-2011	Mar-2011	Apr-2011	May-2011	Jun-2011	Jul-2011	Aug-2011	Sep-2011
Complaints Received - Building	99	44	122	83	67	116	129	99	107	79	88	69
Complaints Received - Roofing	84	107	186	196	125	162	154	145	156	177	166	114
Complaints Received - Electrical	129	105	116	111	145	136	133	73	128	164	117	110
Complaints Received - Mechanical	79	39	98	64	76	66	125	79	67	72	67	84
Complaints Received - Plumbing	35	37	73	54	74	59	81	67	88	65	64	54
Complaints Received - Unsafe Structures	11	3	7	5	45	3	14	7	3	4	3	8
Complaints Received - Unknown	0	0	1	3	0	1	1	1	5	6	9	9
Complaints Received During Each Month of the Current Fiscal Year	437	335	603	516	532	543	637	471	554	567	514	448
Initial Inspections Completed in the reported month - Building	93	40	111	85	44	117	104	155	118	98	90	62
Initial Inspections Completed in the reported month - Roofing	86	69	168	185	78	156	119	229	207	102	220	121
Initial Inspections Completed in the reported month - Electrical	80	64	127	208	154	69	77	96	107	266	161	122
Initial Inspections Completed in the reported month - Mechanical	56	35	100	76	96	39	65	107	127	80	71	78
Initial Inspections Completed in the reported month - Plumbing	28	31	90	89	64	40	58	75	92	119	89	75
Initial Inspections Completed in the reported month - Unsafe Structures	12	3	8	12	18	11	15	10	3	7	3	3
Initial Inspections Completed in the reported month - Unknown	0	0	1	0	0	1	0	1	2	5	3	1
Initial Inspections Completed in the reported month	355	242	605	655	454	433	438	673	656	677	637	462
Average days between Initial Inspection Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003 - Building	16.45	26.03	4.69	13.62	11.45	25.86	15.30	12.27	11.47	21.47	26	12
Average days between Initial Inspection Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003 - Roofing	5.97	3.41	3.77	6.28	4.33	12.92	4.34	9.29	9.56	4.93	22	8
Average days between Initial Inspection Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003 - Electrical	19.05	21.16	54.05	92.87	116.81	9.75	28.79	35.69	29.36	49.72	48	29
Average days between Initial Inspection Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003 - Mechanical	8.11	12.43	5.58	12.46	7.01	2.31	3.98	21.09	22.68	3.40	2	2
Average days between Initial Inspection Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003 - Plumbing	13.96	51.52	34.98	91.21	27.23	17.95	29.31	13.80	49.34	34.03	50	15
Average days between Initial Inspection Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003 - Handled by Unsafe Structure Unit Inspectors	4.17	0.00	3.88	22.33	8.00	23.27	2.47	2.70	0.00	47.43	0	1
Average days between Initial Inspection Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003 - Unknown	0.00	0.00	1.00	0.00	0.00	6.00	0.00	0.00	0.50	12.40	7	0
Average days between Initial Inspection Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003	12.57	19.26	19.43	47.28	47.11	15.67	14.43	16.01	21.18	30.35	30.65	14.05





Initial Inspections Completed in the reported month - Building
Initial Inspections Completed in the reported month - Roofing
Initial Inspections Completed in the reported month - Electrical

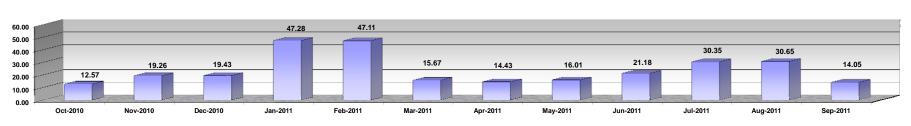
reported month - Electrical

Initial Inspections Completed in the reported month - Mechanical

■InitialInspections Completed in the reported month - Plumbing

■Initial Inspections Completed in the reported month - Unknown

Average days between Initial Inspection Requested and Initial Inspection Completed



 Average days between Initial Inspection Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003