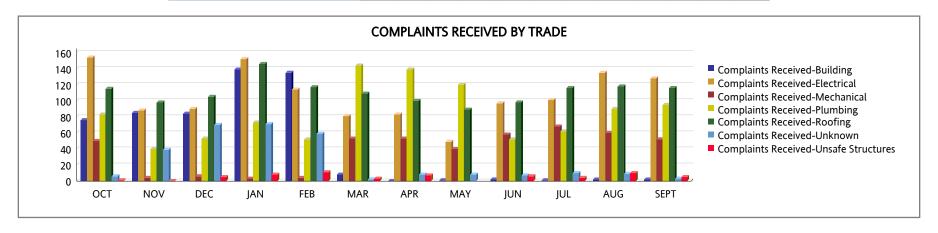
**Business Plan** 

COMPLAINTS RECEIVED FOR BUILDING CODE VIOLATIONS

Fiscal Year: 2014 / 2015

	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT
Complaints Received-Building	76	85	84	139	135	8	0	1	2	1	2	2
Complaints Received-Electrical	154	88	90	152	114	81	83	49	97	101	135	128
Complaints Received-Mechanical	50	4	6	3	4	53	53	40	58	68	60	52
Complaints Received-Plumbing	83	40	53	73	52	144	139	120	52	62	90	95
Complaints Received-Roofing	115	98	105	146	117	109	100	89	98	116	118	116
Complaints Received-Unknown	6	39	70	71	59	2	8	8	7	10	9	3
Complaints Received-Unsafe Structures	1	0	5	8	11	3	7	0	6	4	10	5
Complaints Received	485	354	413	592	492	400	390	307	320	362	424	401



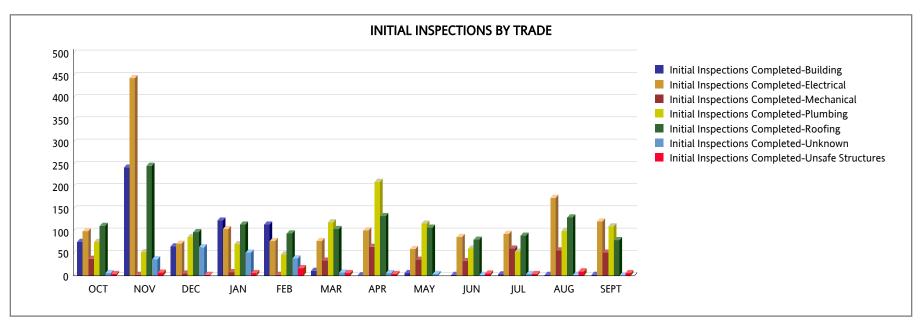
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**Business Plan** 

COMPLAINTS RECEIVED FOR BUILDING CODE VIOLATIONS

Fiscal Year: 2014 / 2015

	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT
Initial Inspections Completed-Building	76	243	66	124	115	11	1	6	2	3	2	2
Initial Inspections Completed-Electrical	100	444	72	105	78	78	102	60	87	94	175	122
Initial Inspections Completed-Mechanical	38	2	5	8	2	34	65	36	33	61	57	52
Initial Inspections Completed-Plumbing	76	53	87	71	48	120	211	117	61	54	101	111
Initial Inspections Completed-Roofing	112	247	98	115	95	105	134	108	81	90	131	80
Initial Inspections Completed-Unknown	6	37	64	52	39	7	6	4	2	4	2	0
Initial Inspections Completed-Unsafe Structures	4	7	2	6	17	6	4	0	5	4	10	6
Initial Inspections Completed	412	1,033	394	481	394	361	523	331	271	310	478	373



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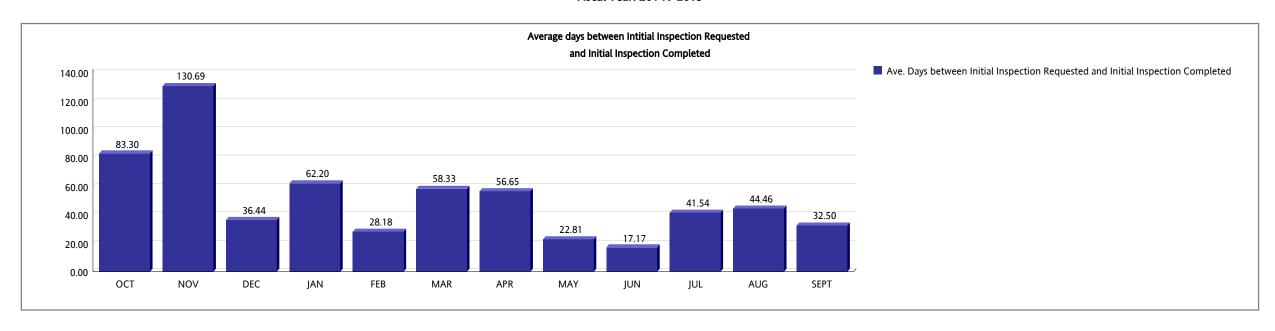
### Business Plan COMPLAINTS RECEIVED FOR BUILDING CODE VIOLATIONS

Fiscal Year: 2014 / 2015

	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT
Ave. days between Initial Inspections Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003-Building	88.34	130.06	8.42	6.94	7.4	38.73	43	32.17	0	16.67	0	0
Ave. days between Initial Inspections Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003- Electrical	38.96	214.44	62.25	6.47	13.38	44.27	173.95	18.38	25.45	19.35	41.67	17.9
Ave. days between Initial Inspections Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003-Mechanical	61.87	1	0	216.88	3	16.12	20.69	9.28	17.88	63.31	18.47	25.56
Ave. days between Initial Inspections Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003- Plumbing	66.24	108.15	100.79	99.82	54.65	45.32	126.38	56.78	54.93	69.93	169.16	107.3
Ave. days between Initial Inspections Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003–Roofing	69.88	105.56	22.08	12.82	13.06	106.5	23.37	18.98	20.64	36.27	33.99	36.73
Ave. days between Initial Inspections Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003–Handled by Unsafe Structure Unit Inspectors	199.5	256.86	0	57	23.35	26.83	2.5	0	8.0	0	24.4	40
Ave. days between Initial Inspections Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003–Unknown	58.33	98.76	61.52	35.44	82.41	130.57	6.67	1.25	0.5	85.25	23.5	0
Average days between Initial Inspection Requested and Initial Inspection Completed for cases inspected during the month and case open date as far back as October 2003	83.30	130.69	36.44	62.20	28.18	58.33	56.65	22.81	17.17	41.54	44.46	32.50

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COMPLAINTS RECEIVED FOR BUILDING CODE VIOLATIONS
Fiscal Year: 2014 / 2015



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