

**MIAMI-DADE COUNTY
BUSINESS PLAN
DEPARTMENT OF PERMITTING REGULATORY AND ECONOMIC RESOURCES (RER)**

FY 2014-2015

STATISTICS OF AMOUNT OF CALLS RECEIVED THRU THE VOICE RESPONSE SYSTEM

	FIRST QUARTER	SECOND QUARTER	THIRD QUARTER	FOURTH QUARTER
TOTAL OF CALLS RECEIVED BY QUARTER	4,574			

